

# Network & Systems Management

*Cut Total Cost  
of Ownership  
(TCO) and  
Boost Employee  
Productivity.*

**CompStar**  
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## *Professional Support, When You Need It*

#### **What does CompStar do for you?**

In short, CompStar takes the worry out of your investment in computers and networks by providing complete management and support services.

CompStar's service is a unique combination of an on-site systems manager, usually part time at your site, backed up by a wealth of resources and emergency services. Each CompStar site manager is highly qualified in a wide range of networking, hardware and software skills, and becomes part of your team. Your manager functions like your own employee, solving problems, training and helping your personnel, and so on.

#### **Why is CompStar service better than other solutions?**

By assigning a single site manager to your facility and scheduling his or her time on a regular basis, CompStar enables that manager to become familiar with your company and its special needs. Your manager will work with you to insure that your network and PCs are being used as efficiently as possible. This helps insure that your people are getting maximum productivity from their systems, and not wasting costly time due to inefficient procedures or lack of knowledge.

Compared to using in-house personnel, CompStar gives you the confidence that your manager is right for the job, and makes it easy to change personnel should the need arise.

#### **How does CompStar save me money?**

First, CompStar lets you match the amount of support you pay for to the amount you really need. If one or two days a week is sufficient, why pay for a full-time person?

Second, CompStar is much less expensive than typical hourly network or PC service. Due to our scheduling approach, our site managers experience far less down time and

travel time than typical "on call" personnel, enabling lower hourly costs.

Third, your CompStar manager will minimize the need for expensive third party hardware support by diagnosing problems, making most repairs immediately.

#### **How does CompStar protect my data?**

Today more than ever before, firms depend completely on their systems and data. This creates the risk, however, that key data could be corrupted or lost if a computer or server failed, a virus struck, or a hacker gained access to the network.

CompStar has a structured review which your site manager will conduct. We will identify and correct problems, and train your personnel in proper procedures.

#### **The CompStar Difference**

When CompStar manages your PCs and networks, you'll get much more than a highly skilled site manager. You'll get the full resources of CompStar to back him or her up, including:

- Emergency response for major crises
- Access by CompStar to vendor technical support services for solving complex problems
- Project management and human resources for major upgrades, network installation etc.
- Microsoft and Novell certified staff.
- Short term technical staff for projects and other interim needs.

#### **Find Out How CompStar Can Help YOU!**

Let CompStar turn your IT problems into a big plus for your bottom line! Call CompStar today for a no-cost analysis of your needs, and join the ranks of satisfied CompStar clients!

